NOTICE TO ALL ELIGIBLE DELIVERABLE FUEL CLIENTS

OIL . PROPANE . COAL . WOOD . KEROSENE

PLAN AHEAD

- MARK OIL FILL FOR OIL COMPANY
- HAVE A CLEAN PATH LEADING TO THE OIL TANK FILL.
- CHECK OIL GAUGE WEEKLY (Have a friend or relative assist you if necessary)
- PLACE ORDER AT 1/4 MARK
- PREPARE FOR BAD WEATHER CONDITIONS BY LISTENING TO YOUR LOCAL RADIO STATIONS
- LISTEN TO LOCAL RADIO STATIONS WICC (600 AM), FOR WEATHER CONDITIONS AND OFFICE CLOSINGS

TO ORDER OIL

- Call for Basic Award Benefit only between 9 a.m. and 4 p.m. Monday - Friday.
- Email order to: EnergyOil@abcd.org
- You must have your Client ID#. Report change of address and phone number.
- Office closed weekend, holidays and some days due to bad weather.
- If you order oil and don’t receive it within 3 days, call the Energy office.
- Crisis Benefit deliveries must be authorized through the Energy office.
- Safety Net Benefit you must be approved and authorized by the Energy office.

IMPORTANT DATES

- November 15th
- March 15th
- May 31st

- First day for delivery
- Last day to order deliverable fuel from Basic, Crisis, and Safety Net awards
- Last day to submit deliverable fuel bills for payment to Energy office.

The Energy Office Will Be Closed:

- November 10 Veteran’s Day (observed)
- November 23 & 24 Thanksgiving Day
- December 25, Christmas Day
- January 1 New Years Day
- January 15 Martin Luther King Day
- February 19 President’s Day
- March 30 Good Friday

“Don’t be left out in the cold”